



QRM Sales

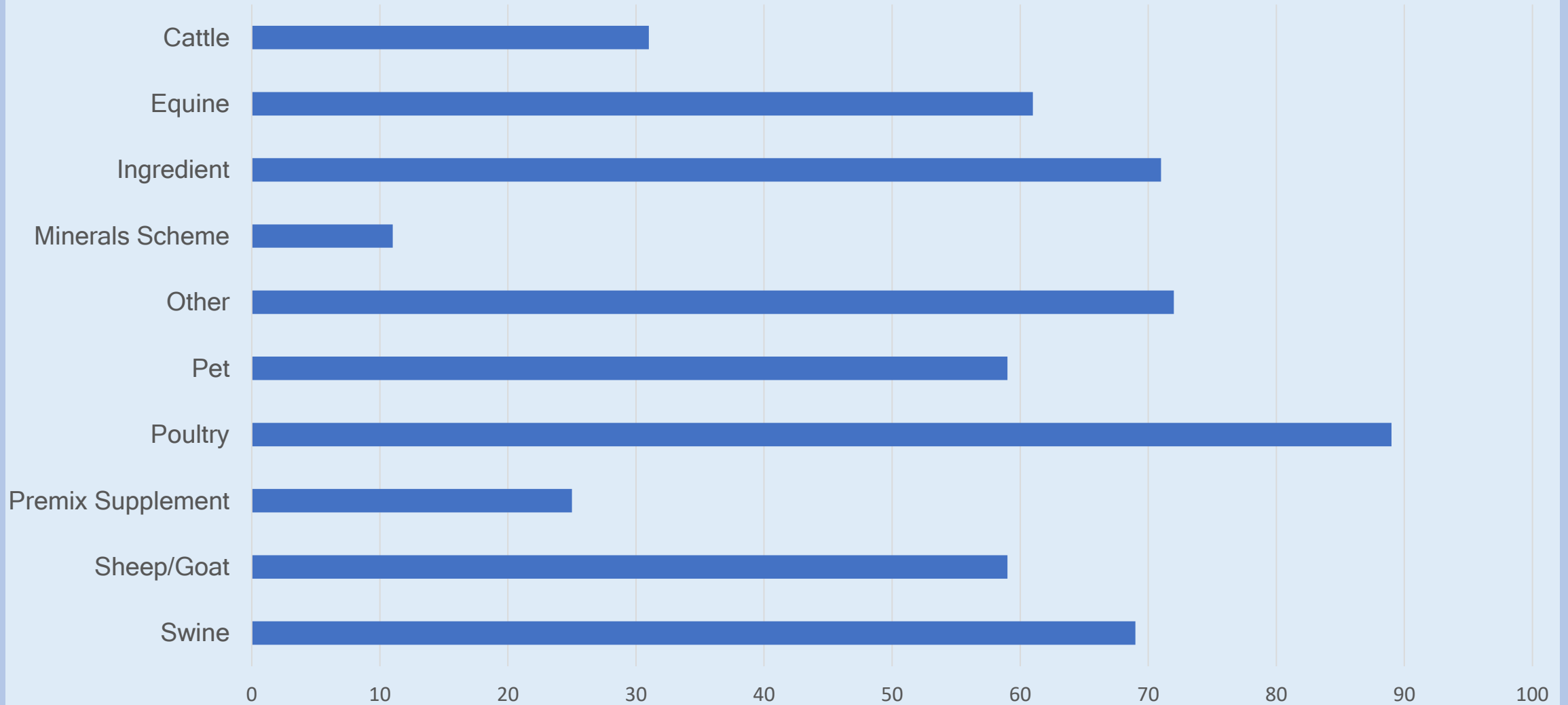
# QRM Sales

12 months July 2018 – June 2019

545 Packets

\$26,960.00

## Packet Sales July '18 through June '19 by Species / Group



# QRM Sales

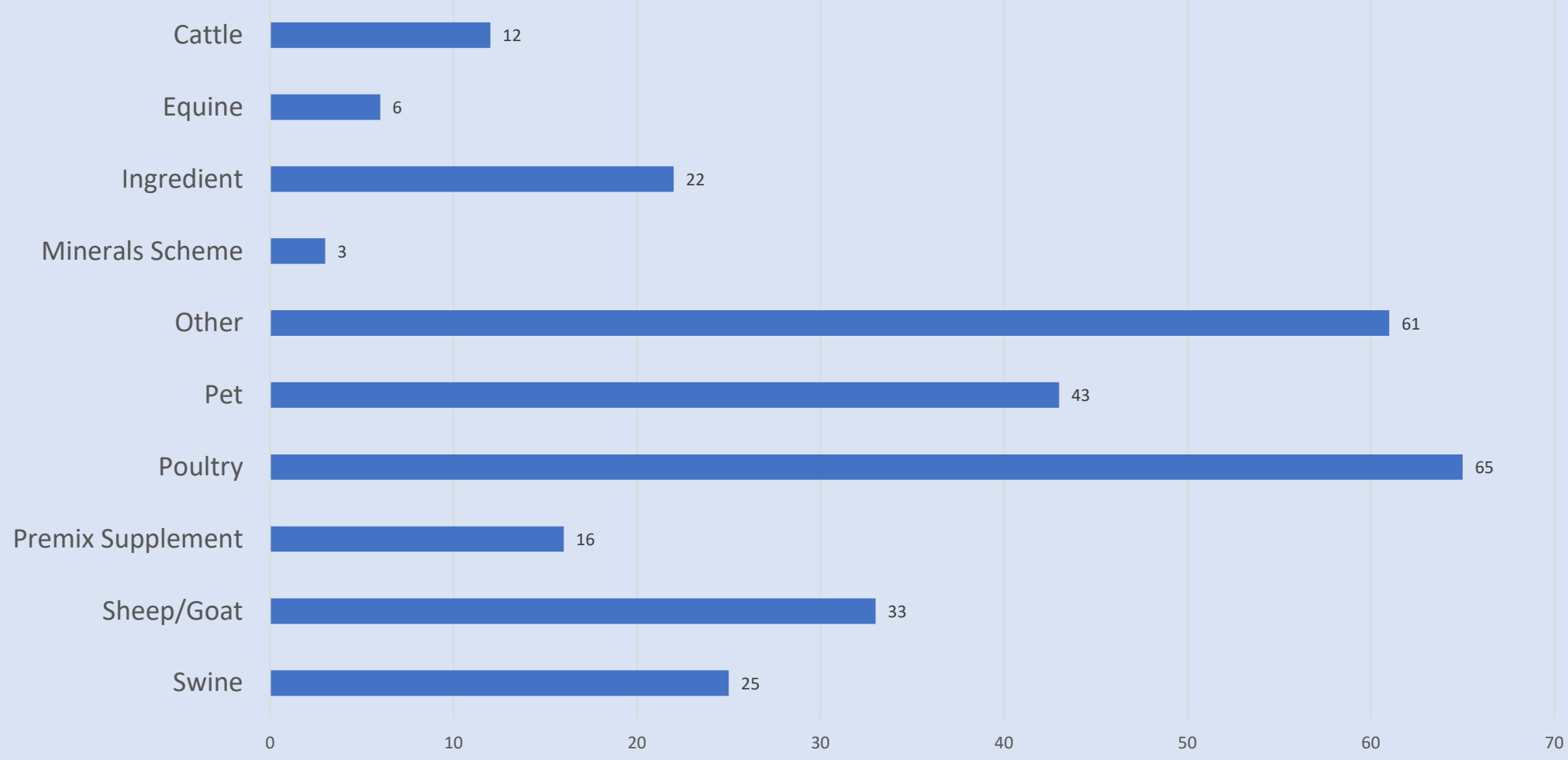
2019 Year to Date

42 Orders

285 Packets

\$14,170.00

### Packets Sales 2019 by Species/Group



# Shipping Cost

Default shipping is USPS First Class Package Service / Priority Mail

- Currently no mention of shipping cost on the QRM Order Form for U.S. addresses
- International addresses are offered an Upgrade Shipping using USPS Express Mail for a \$50.00 fee
- International subscribers who use a Courier Service for regular shipments are shipped with that courier

# QRM Sales

2019 Year to Date

Orders 42

Packets 285

Total \$14,170.00

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2019 Year to Date

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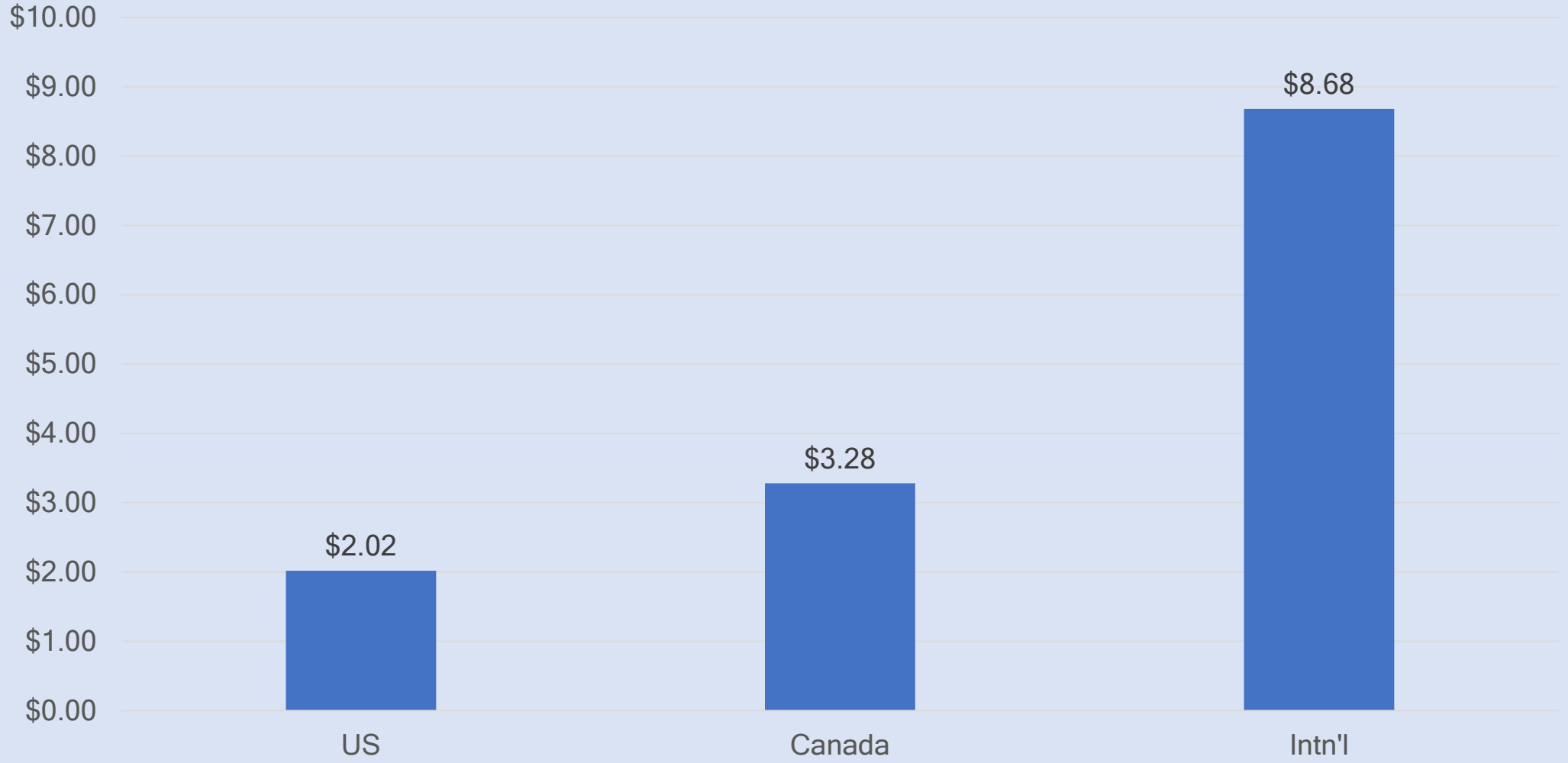
Shipping & Handling YTD \$886.20

% of sales 6.3

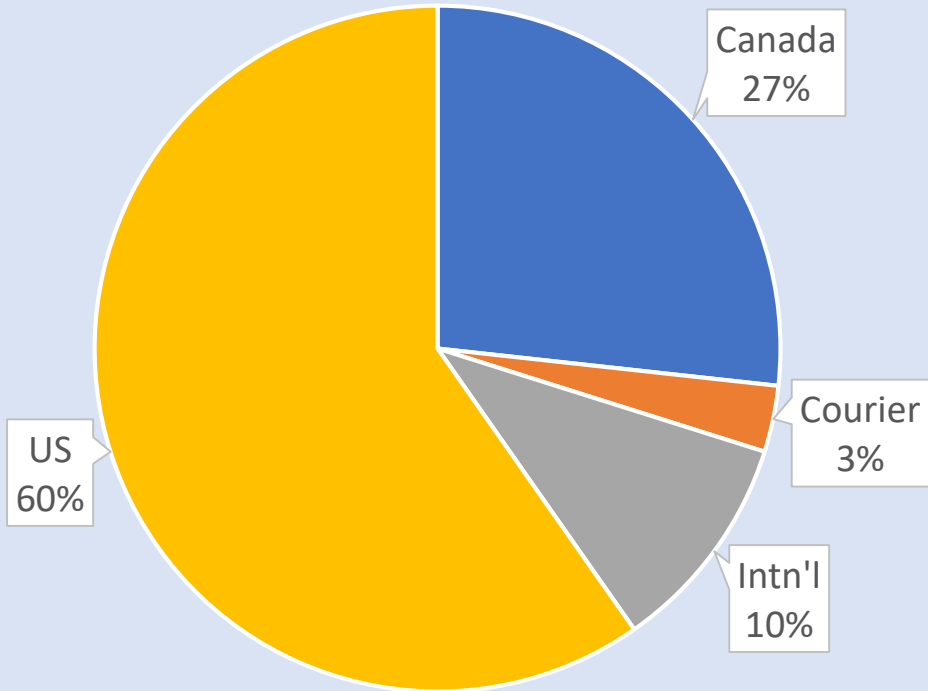
per packet average \$3.11



## Avg S&H per Packet

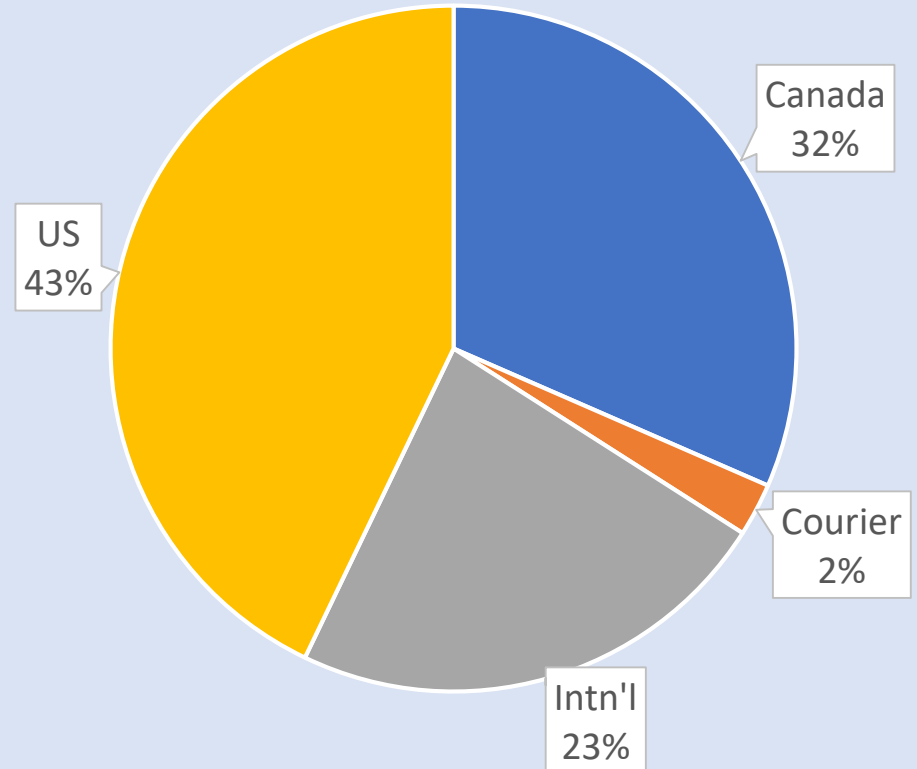


### Packet Sales by Location



- Cana
- Cour
- Intn'l
- US

### Shipping & Handling by Location



- Canada
- Courier
- Intn'l
- US

## Possible Changes Going Forward

1. Change order process to:
  1. Client submits an order
  2. Have shipper calculate S&H and return for approval and payment
  3. Client approves and pays
  4. Ship order
2. Rework the Order page to calculate S&H at time of order placement
  1. Will require significant IT work on page and complicated decision making for different size orders and ship locations
3. Rework the Order page to add a shipping charge based on the average per packet shipping for the location
4. Add a flat shipping charge to all orders, based on location (U.S. / Canada / International)
  1. Possibly the shipping cost for a 1 packet order
5. Do nothing – No change

Other Ideas?

Questions?

Discussion . . .